How to file a concern, suggestion or complaint with Cambridge City Government:

1. Navigate your web browser to [www.choosecambridge.com](http://www.choosecambridge.com)

2. At the top of the City website, move your mouse to the topic “City Services” and click on the option “Report a Concern.” This will take you to the “COMCATE” page. You can also go the “Citizen Concern and Feedback” button on the left side of the City website. This button will take you to the “COMCATE” page as well.

3. The “COMCATE” page will provide you with a list of topics. For this example, let’s select “Code Enforcement.” A dropdown list will provide you with several additional options and for this example, we’ll choose “Overgrown Weeds and/or Landscaping.”

4. After selecting “Overgrown Weeds and/or Landscaping,” click on the “Next” button, which will take you to a page where you “Provide Contact Information.” Here, you would register as a “New User” or “Existing User,” or choose to “Remain Anonymous.”

5. This is the final “Enter Your Request” page. You will want to summarize the issue and provide the address.

* If you have registered, you will be able to log on and see the issues you have reported.
* Sometimes, City staff will reach out to you directly by email for more information.

6. When you register, you will receive a password. Once you have logged on, you are able change the password to one that is easier to remember. That is totally up to you.