

Virtual Day Update

Lessons Learned & Next Steps



What Went Well?

- Email inbox for the IT helpdesk was lighter on this virtual day then previously
- Teachers tested Google Meets in advance
- Devices were not sent home if there was not signed device agreement
- Almost all teachers used Schoology
 - Attendance was comparable to a regular school day



Attendance Data



What Could We Do Differently?

- If we do a practice, it would be better if it could be moved back to October.
- Check password expirations closer to winter if needed.
- Revise device agreements
 - clarify or re-word statement "opting out"
 - could we provide digital device agreements
- Reminders for teachers:
 - only provide a code for the Google Meets not links
 - o double-check names before passing out device agreements
 - o pass out cords and devices before students leave
 - how to use the checkout sheets
- Reminders for students:
 - devices are for educational purposes
 - o communicate that the county can monitor usage
 - report high number of iBoss alerts from after hours searching for VPS's, proxies, video games, etc.

Parent & Teacher Survey Data



185 Adults responded

- 71% were parents
- 29% were teacher

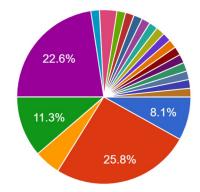


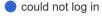
94% of the parents reported their student(s) was able to access online classes



Based on data collected during the virtual day, by counselors, and from this survey, we will need 85 hotspots for families

If your child experienced a technical issue, what type of problem occurred? 62 responses





got knocked offline and had to log in a...

forgot password

could not get microphone to work

did not have internet access or limited...

could not access Google Meet

None

Laptop troubles

▲ 1/3 **▼**

Student Survey Data



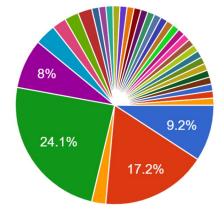
146 Students responded

 Hurlock and Choptank had the largest number of respondents



82% of the student reported that they were able to access online classes

If you experienced a technical issue, what type of problem did you have?
87 responses



- could not log in
- got knocked offline and had to log in a...
- forgot my password
- could not get microphone to work
- did not have internet access or limited...
- could not access Google Meet
- bad internet
- I did not get on



Proactive Measures for Potential Virtual Days this Winter



IT staff is ensuring devices are updated regularly.



The IT staff is double-checking that all chargers and hotspots are sorted, bagged, and awaiting distribution.



Reminders are being sent to administrators and teachers to ensure that all students know how to login to all platforms.



Professional development on-demand for teachers through our ed tech coaches and our online PD Schoology course.

Final Reminders

We are only allowed 8 virtual days for the school year and we used one for our practice day.

3 of our virtual days could be asynchronous where teachers assign work or send home work prior to the day for students to complete independently. We would need to notify families at least one day in advance of a virtual day:

- Mr. Bromwell monitors the weather
- Potential for a snow event on Friday
- Makes the call on Wednesday or Thursday to have a virtual day

